

## About your ID Card

United Benefit Fund  
Group #16358

### Your member ID Card is easy to read, and easy to use

Your card contains important information, including:

- The phone number for Meritain Health Customer Service and your member website: **meritain.com**.
- The phone number you or your healthcare provider will use to precertify benefits for certain services, such as inpatient hospital care.
- Claims information for healthcare providers and pharmacies.

You should always carry your ID Card with you. Simply show it to your healthcare providers when you receive services, and to your pharmacy each time you have a prescription filled. Just ask the office staff to make a copy of the front and back of your card for their records.


### About your ID Card

- Please ensure that you precertify with medical management, if required.
- All claims should be submitted to Meritain Health at the address listed on the back of your card.
- You or your provider can call Meritain Health to verify eligibility of benefits or check on your claims status.
- You can call for information on a doctor or specialist who is close to you and serves your specific needs.



### Sample ID Card

If you have questions, we can help. Simply call Meritain Health at the number on the back of your ID Card.

 <b>MERITAIN<sup>SM</sup></b> HEALTH An Aetna Company		<b>Customer Service and Eligibility Inquiries</b> 800.925.2272 www.MERITAIN.com	
<b>Member</b>  <b>ABC Company</b>  Group #: 53142 <b>Member: JOHN Q SAMPLE</b> <b>Member ID: 123456789123</b> Division: 001 <b>Dependent:</b> JANE W SAMPLE JOHN Q SAMPLE JR		<b>Medical Plan</b>  Coverage: <b>Network</b> by <b>aetna</b> <sup>SM</sup> Plan: Open Choice PPO  Office Visit \$XX Specialist \$XX Urgent Care \$XX Emergency Room \$XX	
		<b>Pharmacy Plan</b>  RXBIN: 004336 <b>SCRIP WORLD</b> RXPCN: ADV RXGRP: RX2738 Member: 866.475.7589 Pharmacy: 800.364.6331  Generic \$XX Formulary \$XX Non-Formulary \$XX	

<b>Claims Submission</b>  <b>Provider Claims:</b> Meritain Health PO Box 853921 Richardson TX 75085-3921 <b>EDI: WebMD/Emdeon 41124 or McKesson/Relay Health 1761</b>  <b>Correspondence &amp; Member Submissions:</b> Meritain Health PO Box 27810 Minneapolis MN 55427-0810 <b>EDI: WebMD 41124</b>  Aetna participating Doctors and Hospitals are independent providers and are neither agents nor employees of Aetna.  <b>Contact 800.XXX.XXXX for assistance in locating an In-Network Provider.</b>	<b>Eligibility</b>  Call 800.XXX.XXXX or visit www.MERITAIN.com for inquiries regarding eligibility, claims, and plan benefits.
	<b>Precertification</b>  Precertification Required. Call Medical Management at 800.XXX.XXXX

Printed: Healthy Directions Network  
PHCS  
INDEX #: 009



ADVOCATES FOR  
HEALTHIER LIVING

### Advocates For Healthier Living

Meritain Health provides easy-to-use healthcare benefits you can use to stay healthy and productive. Contact us at the number on your ID Card if you have any questions about your plan.